

Hicare Testimonials 2010-2011

"Stanley was very well looked after by all the staff at Spencefield Grange. Their Kindness and patience was wonderful as was their care and attention to his medical needs. We cannot thank them enough for their care in his last weeks".

Yours Sincerely

Mrs E B Williams (Daughter of Resident)

December 2011

"I have been very pleased by the way my father has been looked after. The Staff always seem to know how he is and I am abroad a lot it gives me peace of mind that he is cared for".

Yours Sincerely

Mrs G Webber (Daughter of Resident)

December 2011

"I am very happy that my mum is so comfortable at this home, it's because she always enjoys activities she had done in the past.

The staff here are very helpful and very good to my mother, I have no worries at all as I know she's safe, happy and looked after well by the home.

When I come to visit my mother, she is always telling me brilliant tales about what is going on at the home. She loves going out with them now and then. We have made the right choice for Mum to stay at this home".

Yours Sincerely

Ms M Morris (Daughter of Resident)

October 2011

"My Aunt has been a resident in Spencefield Grange for the past eighteen months, and during this time she has settled really well, when an independent person who has lived on their own for many years and suddenly develops Dementia and can no longer reside on their own, places such as Spencefield Grange come to therefore".

"Spencefield Grange has got a good mix of staff both young and old, and from a personal view they seem to gel with the residents there is banter but sense when it comes to dealing with people who need round the clock care".

"The room my aunt resides in is pleasant enough and the lounges and dining areas are light and airy there are shower rooms and a hairdressing salon along with a meeting room upstairs which I believe is also used for some of the various activities. The garden is a nice little sun trap in the summer with garden furniture and a water feature"

"In Short Spencefield Grange is a Residential Home that has got an element of the personal touch".

Yours Sincerely

Ms K Lethbridge (Niece of Resident)

October 2011

"My father has been in Meadow's Court for about 18 months now. He has Alzheimer's and the care he has received is excellent. We can visit at any time and can see him in his room, the garden, or in one of the lounges. We can even eat with him in the dining room should we wish. The home is always clean and improvements are always taking place, during his stay he has had new windows and a new wash basin for his room. The staff are wonderful. They all know him and understand his needs. My wife and I would be happy to recommend Meadow's Court to anyone."

Yours Sincerely
Mr L Davenport (Son of Resident)
June 2010

“Our Mother Lilian has lived at Spencefield grange for nearly four years now, and we have found the home to be very welcoming and friendly at all times. The care given to mother by the carers is second to none, and she likes being there. The home is clean and the food very good, we couldn’t ask for a better place for mother to be.”

Yours Sincerely
Mrs B Foster (Daughter of Resident)
April 2010

“My mother has been at Spencefield Grange for 2 ½ years, she suffers from Alzheimer’s and being partially blind and deaf she could not care on her own. It took a little While for to settle as she found it difficult with everything being done for her, eventually she got used to it. She has got to know the staff and the staff are very friendly and have a great sense of humour. She enjoys the excellent food and loves the weekly outings which are organised throughout the summer. Overall the standards at Spencefield grange are very good and Hicare are constantly making improvements to the facilities”

Yours Sincerely
Mr C Hextall (Son of Resident)
April 2010

